

PRESS RELEASE

September 2024

Top marks once again for the operational management of Energiequelle GmbH

Kallinchen, 23 September 2024: Energiequelle GmbH conducts a customer satisfaction survey in the area of operational management every three years. The operational manager with regional offices throughout Germany once again scored top marks. On a scale of 1 to 6, the almost 18 questions were given an average score of 1.15. Almost 40 customers took part in the survey.

In the survey, Energiequelle wanted to find out from its customers how satisfied they were with the company's technical and commercial services and communication. Specific topics included customer service, reporting, the handling of payment transactions and the organisation of fault and repair processes.

Once again, the excellent availability, high level of expertise and friendliness of the contact persons were emphasised. Almost all customers would recommend Energiequelle GmbH's operations management to others.

Lars Schiller, Senior Vice President Operational Management at Energiequelle, is very pleased with the result: 'Despite increasing market demands on our services, the usual shortage of skilled labour in the industry and the strong growth in projects, we were able to maintain our high quality standards and continue to satisfy our customers.'

Energiequelle currently manages almost 850 plants with almost 1,800 MW in the wind, PV, biogas and grid sectors.



Photo: Lars Schiller, Senior Vice President Operational Management at Energiequelle

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About Energiequelle

Energiequelle GmbH has been active in the renewable energy market since 1997.

The company plans, builds and operates wind energy and photovoltaic systems, transformer stations and energy storage facilities and develops innovative energy supply solutions. With over 600 employees at 28 locations in Germany, France, Finland, Poland, Greece and South Africa and more than 850 plants installed, Energiequelle is a leading company in the industry.